# **Remote Reboot Plug**

Installation Manual





#### **Remote Reboot Plug**

The Remote Reboot Plug by Vendon is designed for a remote hard reboot of the machine by cycling its main power supply. It is controlled by the vBox2 via a cable.

#### **Standard Remote Reboot Plug Set**







3



### **Remote Reboot Plug Components**



### **Remote Reboot Plug Dimensions**

Length 110 mm, width 62 mm, height 73 mm



## Remote Reboot Plug Technical Data

Ingress protection					
IP Code IP20					
Class II appliance					
Control signal					
Voltage: 0 V					
Current: 0 mA					
Voltage: 5 V DC (any polarity	y)				
Current: 75 mA					
External environment impact					
Operating temperature	from 0°C to 55 °C				
Storage temperature	from -20°C to + 60 °C				
Operating humidity	from 5% to 95% (noncondensing)				
Storage humidity	less than 95% (noncondensing)				
Internal environmental requirements					
Micro-environment pollution	degree 1				
Macro-environment pollution	degree 1				
Operating temperature	from 0°C to + 55°C				
Relative humidity	from 5% to 95% (noncondensing)				
Electrical load					
16 RA 250 V AC 50 Hz Withstanding voltage from mains to DC Jack Overvoltage category II	2.5 kV				
Duty type	Continuous duty				
Type and/or connection of switch	Single pole, single load (single pole disconnection)				
Configuration of switching device	Mechanical switch with electronics. Does not impact the safety of the switch.				
Number of operating cycles	50 000				
Micro disconnection					



#### **Remote Reboot Plug Installation**

The remote reboot plug must be used as intended, following the technical specification and installation instructions. The user carries the responsibility for the installation and exploitation of the remote reboot plug.

#### Step 1 – Preparation

- Before installing the remote reboot plug, verify that the FW of the vBox2 is no lower than 7.18.
- Verify that the vBox2 is not malfunctioning and has a functioning battery.
- For the remote reboot plug setup test purposes, verify that the respective Vendon Cloud user has the required user rights for the remote reboot plug remote control.
- Follow the installation scheme for a proper remote reboot plug installation. Switch off the machine before disconnecting it from the mains socket.

#### Step 2 - Connection to wall socket

Plug the remote reboot plug in a Type E or Type F mains socket.

#### Step 3 – Connection with machine

Connect the Type F or Type E power plug of the machine to the socket of the remote reboot plug.

Make sure the machine is switched off before connecting it to this device.

### Step 4 – Connection with vBox2

Connect the remote reboot plug to the vBox2 using the cable included in the set.

**Option 1:** The molex on the vBox2 C2 connector must be disconnected and the cable must be plugged in the existing 16-pin molex connector pins intended for the remote reboot plug:

- P\_7 = white wire
- P\_8 = brown wire

**Option 2:** Preassembled cable with 16-pin molex must be plugged in vBox2 C2 connector.

The relay inside the remote reboot plug is normally closed. The default state of the remote reboot plug is to supply power to the machine.











#### Safety

- The device is intended for indoor use.
- Protect it from humidity. Precipitation, humidity, and all kind of liquids may cause damage.
- Do not open the device. Your health is thus threatened, and warranty no longer applies. There are no parts inside the housing which the user can change independently.
- The device is not responsible for power supply errors caused by the connected machine, general power supply damages or inappropriate installation and use of the remote reboot plug in combination with the vBox2 device and Vendon Cloud user interface. The user must ensure that the remote reboot plug is used in safe environment.

#### **Vendon Cloud Settings & Functionality**

In order to enable the remote reboot functionality, the user must to check the **Remote reboot** plug\* setting under Machine settings → Advanced settings.

Overview Stock	Sales	Encashment	Refills	Events	Analytics	Products	Settings	Log
General settings	>	🔲 Ignore real time	transactions	i				
Advanced settings	>	Ignore real time	events					
Peripherals vBox configuration	>	Ignore teat time     Ignore EVA DTS     Ignore EVA DTS     Treevend with p     Convert real time     Convert real time     Use PA103 as pr     Disable encashn     Disable refill witt     Remote reboot p     The function wor     Ignore telemetry	transactions events rices e cash to free e cashless to roduct identii hent with vBe h vBox butto blug rks with the v v unit's comm	e sales o cash sales ficator ox button n wall plug con nunication ev	ents	3ox2 unit		
		This will trigger a	a no sales ev			o sales for a spe	ecific time perio	od.

\*The function is supported from FW 7.18 and higher and restricted by user rights. It is enabled as a default permission for admin users but has to be enabled for any other user type under **User** settings  $\rightarrow$  **Default permissions**  $\rightarrow$  **Machine.** 



Once the remote reboot functionality under advanced settings is enabled, a new function button **Reboot device** will be activated under **Machine settings**  $\rightarrow$  **Overview**.

Info		
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Change photo Modem		3G
FW		HW2 7.52
Protocol		MDB Master
Connection metho	GPRS	
Data usage last m	1.53 Mb	
Data overspend la	0.53 Mb	
Reboot Device		

9.3. When clicking the remote reboot button, a confirmation message will pop up.



**NOTE:** The functionality has restrictions for recurring use – while the previous reboot command has not terminated (5 minutes), the system won't allow another reboot action.





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#### For any questions please contact

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